Recognizing and Managing Deterioration Flow Chart

Are you worried? Is the resident different from normal or unwell? Gut instinct that something not right?

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Use Is My Resident Well to spot soft signs of deterioration

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Escalate findings to the person in charge
Document in resident's notes

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Is this an expected deterioration in the resident's condition?

No ↓ → **Yes**

Has a medical decision been made that the resident is entering a palliative phase/last months of life?

No →

Full set of clinical observations completed and NEWS2 score calculated and documented on NEWS2 chart

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- Follow the escalation process for NEWS2
- Use SBAR to communicate with relevant professionals and give information about the cause of deterioration and the NEWS2 score
- Document the plan for managing the deterioration
- Share plan with resident and family
- Consider need for DNAR/ReSPECT, advance care planning

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Communicate the plan to your team and continue to monitor the resident as per the plan

Yes ↓

- Has this been communicated to the resident and their family?
- Is DNAR/ReSPECT in place?
- Is there an advanced care plan?
- Is NEWS2 required?
- Use SBAR to communicate with relevant professionals for advice and support regarding the deterioration of the resident