



This graphic is based on guidance from Public Health England and Health Protection Scotland to prepare primary care practices in the UK. It has been updated to reflect new UK government advice to the public announced on 16 March 2020



Person with one or more of:

New continuous cough

Fever $\geq 37.8^{\circ}$



Remote consultation

Aim to triage all patients online or by phone



Patient identified in GP surgery

Assess whether clinically stable

Initial data indicate that patients display symptoms with approximately these proportions of severity, with elderly people and those with underlying health problems more affected:

80%

No or mild symptoms

15%

Severe disease

5%

Critically unwell

Advise patient to contact NHS 111

Call 999

Inform operator that patient may have covid-19

Patients with mild symptoms should be identified at reception, and asked to return home and self isolate

Acutely unwell patients should be isolated, and assessed while using standard PPE (see bottom right)

Self isolation

Patients do not need to contact NHS 111 to go into self-isolation. If symptoms worsen during home isolation or are no better after 7 days, they should contact NHS 111 online. For a medical emergency, they should dial 999

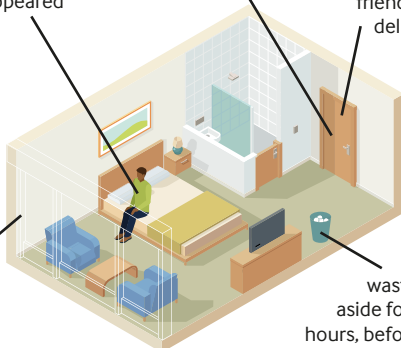
Anyone displaying coronavirus symptoms should stay at home for 7 days from when the symptoms first appeared

If anyone displaying coronavirus symptoms lives with others, all asymptomatic members of the household should stay at home for 14 days

Choose a well ventilated room, and keep away from other household members not displaying symptoms

Do not invite visitors

Groceries or medication should be dropped off on the doorstep by friends, family, or delivery drivers



Double bag waste and put it aside for at least 72 hours, before putting it in usual household waste bin

UK government advice on self isolation is available at: <http://bit.ly/ukgovisol>



Patients requiring hospitalisation

Suspect covid-19 in any seriously ill patients with influenza-like illness, ARDS*, or pneumonia

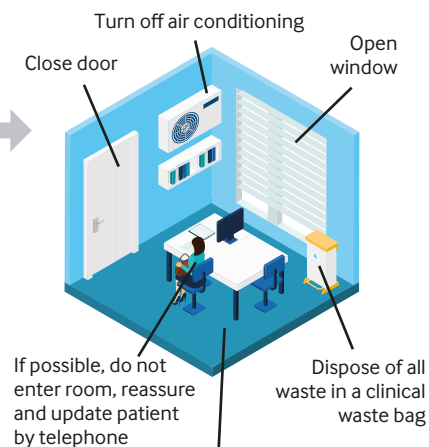
Preparing the GP surgery in advance

Advise patients with a cough or fever to avoid attending in person, via:

Reception staff **Automated phone systems**
Prominent posters **SMS message systems**
Warning notice on online booking systems

Isolation room

Located away from waiting areas and other consultation rooms
Without carpeted floors or soft furnishing
Close to separate toilet facility



Clean and disinfect hard surfaces and reusable care equipment after patient leaves. Cleaners should wear personal protective equipment.

Personal protective equipment (PPE) in primary care

If contact with patient is unavoidable, and for cleaning the isolation room afterwards, use standard PPE

Standard surgical mask

Gloves

Apron

Dispose of PPE as clinical waste after use



* ARDS = acute respiratory distress syndrome

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